
Terms of Platform Use

This terms of use (together with any documents referred to herein) tells you the terms of use under which you may make use of (a) our website, www.visitdubai.com (our “**Website**”), including any microsites contained therein; and/or (b) our mobile application (our “**Mobile App**”, collectively with our Website our “**Platforms**”), whether as a guest or a registered user. Use of our Platforms includes accessing, browsing or registering to use our Platforms.

Please read these terms of use carefully before you start to use our Platforms, as these will apply to your use of our Platforms. We recommend that you print a copy of this for future reference.

By using our Platforms, you confirm that you accept these terms of use and that you agree to comply with them. If you do not agree to these terms of use, you must not use our Platforms.

Other applicable terms

These terms of use refer to the following additional terms, which also apply to your use of our Platforms:

[Our Privacy Policy](#), which sets out the terms on which we process any personal data we collect from you, or that you provide to us. By using our Platforms, you consent to such processing and you warrant that all data provided by you is accurate.

Accessing our Platforms

We do not guarantee that our Platforms, or any content on them, will always be available or be uninterrupted. Access to our Platforms is permitted on a temporary basis. We may suspend, withdraw, discontinue or change all or any part of our Platforms without notice. We will not be liable to you if for any reason our Platforms are unavailable at any time or for any period.

You are responsible for making all arrangements necessary for you to have access to our Platforms.

You are also responsible for ensuring that all persons who access our Platforms through your internet connection are aware of these terms of use and other applicable terms and conditions, and that they comply with them.

Intellectual Property Rights

DTCM owns (and where applicable are the licensee of) all Intellectual Property Rights in the Content which are protected by United Arab Emirates and international copyright laws and treaties. All such rights are reserved.

Intellectual Property Rights means intellectual property rights and includes:

(i) copyright, patents, database rights and rights in trademarks, designs, know-how and confidential information (whether registered or unregistered); (ii) applications for registration, and the right to apply for registration, for any of these rights; (iii) all other intellectual property rights and equivalent or similar forms of protection existing anywhere in the world; and (iv) any licenses, permissions or rights to use obtained by a third party owner of intellectual property to use the Content on our Platforms.

Content means our Platforms, including but not limited to the underlying HTML, text, graphics, logos, button icons and images, audio clips, video clips, digital downloads, data compilations (as well as the organization and lay out of our Platforms), software and other content published on our Platforms that is made available to you on our Platforms.

Except where expressly provided otherwise in the terms of use, you may reproduce and display the Content for your own personal, non-commercial use only. Except for the temporary copy held in your computer's cache and a single permanent copy for your personal reference, the material may not otherwise be used, stored, reproduced, published, altered or transmitted in any form or by any means in whole or part without our prior written approval or the written approval of our licensor.

In particular, you may not use any Content to establish, maintain or provide, or assist in establishing, maintaining or providing your own publications, Internet site or other means of distribution.

If you print off, copy or download any part of our site in breach of these terms of use, your right to use our site will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

Nothing displayed on our Platforms should be construed as granting any right of use in relation to any logo, masthead or trademark displayed on this website without the express written consent of the relevant Intellectual Property Rights owner.

Disclaimer

This website is provided by DTCM on an “as is” basis.

To the full extent permissible by applicable law, DTCM disclaims and excludes all warranties, express or implied, including but not limited to, implied warranties of service providers, competence merchantability and fitness for a particular purpose, representations or other terms which may apply to our Platforms or any Content. DTCM will not be liable for any loss or damages of any kind including but not limited to direct, indirect, incidental punitive and consequential damages, whether in contract (including negligence) or otherwise, even if foreseeable, arising under or in connection with:

- use of, or inability to use, our Platforms; or
- use of or reliance on any content displayed on our Platforms.

If you are a business user, please note that in particular, we will not be liable for:

- loss of profits, sales, business, or revenue;
- business interruption;
- loss of anticipated savings;
- loss of business opportunity, goodwill or reputation; or
- any indirect or consequential loss or damage.

If you are a consumer user, please note that we only provide our Platforms for domestic and private use. You agree not to use our Platforms for any commercial or business purposes, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

We will not be liable for any loss or damage caused by a virus, distributed denial-of- service attack, or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of our Platforms or to your downloading of any content on them, or on any website linked to them.

We assume no responsibility for the content of websites linked on our Platforms. Such links should not be interpreted as endorsement by us of those linked websites. We will not be liable for any loss or damage that may arise from your use of them.

Changes to these terms of use

We may revise these terms of use at any time by amending this page. Please check this page from time to time to take notice of any changes made, as they are binding on you.

Changes to our Platforms

We may update our Platforms from time to time, and may change the content at any time. However, please note that any of the content on our Platforms may be out of date at any given time, and we are under no obligation to update it. We do not guarantee that our Platforms, or any content on them, will be free from errors or omissions.

No reliance on information

The content on our Platforms is provided for general information only. It is not intended to amount to advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the content on our Platforms.

Although we make reasonable efforts to update the information on our Platforms, we make no representations, warranties or guarantees, whether express or implied, that the content on our Platforms is accurate, complete or up-to-date.

Viruses

We do not guarantee that our Platforms will be secure or free from bugs or viruses. You are responsible for configuring your information technology, computer programmes and platform in order to access our Platforms. You should use your own virus protection software.

You must not misuse our Platforms by knowingly introducing viruses, trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to our Platforms, the server on which our Platforms is stored or any server, computer or database connected to our Platforms. You must not attack our Platforms via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, you would commit a criminal offence under the laws of the United Arab Emirates. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our Platforms will cease immediately.

Third Party links and resources in our site

Where our Platforms contain links to other websites and resources provided by third parties, these links are provided for your information only. We have no control over the contents of those websites or resources.

Applicable Law

Our Platforms are created and controlled by DTCM in Dubai, United Arab Emirates. As such, the laws of Dubai, and where applicable the federal laws of the United Arab Emirates will govern these disclaimers, terms and conditions, without giving effect to any principles of conflicts of laws. We reserve the right to make changes to our Platforms and these disclaimers, terms and conditions at any time.

Contact Us

To contact us, please email info@dubaitourism.ae.

Thank you for visiting our Platform.