Government of Dubai
DEPARTMENT OF TOURISM AND COMMERCE MARKETING

Ref:D/000/152/187

18 October 1999

Attn: General Managers

Hotels, Hotel Apartments,
Tour Operators, Travel Agents and Airlines

As per the directive of H.H. Sheikh General Mohammed bin Rashed Al Maktoum, Crown Prince of Dubai, Chairman of the Department of Tourism and Commerce Marketing, and in order to encourage tourism to Dubai and the development of the tourism sector in the emirate, the following has been decided:

1. Hotels, hotel apartments, tour operators, travel agents and airlines may not levy supplementary charges or processing fees in excess of Dhs. 50/- for arranging visas for visitors.

2. One or more of the following penalties shall be imposed on violators:
   a. A fine not exceeding Dhs. 20,000/-.
   b. Temporary or permanent closure of the establishment.

3. The above instructions shall become applicable with immediate effect.

Thank you for your kind co-operation.

Khalid A. bin Sulayem
Director General

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